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# The Biggest Issue in Cybersecurity is Humans, Not Machines

Keywords and Abstract

* Trust
* Trust Signals
* Trust gap
* What are the enemies of Trust?
* How can Technology make us smarter about who we Trust?
* In codes We Trust
* Evolution of Trust
* Trust stack
* Platform Accountability

As the author Rachel Botsman presents her idea about the whole concept of trust she first explains about how trust starts at a young age and tells her own experience about it which changed her whole perspective of how she views about what actually trust is and what happens if it ends up in the wrong place. Also through her presentation she connects how technology can be in a tie to all of this, how it plays a role, and lastly how it evolved.

As a young child Botsman’s parents hired a nanny when she turned the age of five because her mother decided to go back to work. After 10 months go by with a good relationship with their nanny suddenly she never comes back. Her father was worried so he decided to go to his neighbor's house since the nanny’s were very close friends. The news they heard was very disturbing, their nanny was one of the largest drug rings in northern London and it was traced back to the Botman’s family due to a bank robbery that the nanny conducted.

Next she moves on to the same concept about trust but about a serial killer that was a uber driver. And the most part that surprised her was that even though people knew who he was only one person canceled the trip.

Through these stories she introduces something called a trust gap. A trust gap means when you think you have enough information to make a decision about something, which creates an illusion of information, which makes it even more dangerous than ignorance. “ Trust has two enemies, not just one : bad character and poor information.

Over the past years the necessity of technology has really increased as much as we can't live without it. The thing is does it make us smarter about who we trust? Well when I’m reflecting to the author’s presentation I believe yes it does but it still depends on how we are using technology.